



Americas | Europe | APAC

CASE STUDIES

IT Development Center Setup/ Taxation , Book Keeping/ Incorporations And Licenses / Business Process Management/ Subsidiary, SPV Setup

Bangalore | Pune | Mumbai | Hyderabad | Chennai | Delhi

Case Studies

The case studies are presented for the two Business Segments that Datapalm Operates. Each case study is classified into “industry” which the client operates in.

- **Business Process Management (BPM)**
 1. FMCG

FMCG

- **Client: Pet Supplies Company based in USA**
- US's leading distributor of quality pet food and animal supplies to pet stores nationwide.
- **Problem:**
- The Company was facing a challenge of timely vendor payments. Payments to vendors for coupons took upto 6 months.
- These were thousands of transactions to be processed which ran into millions of USDs.
- All the bills were received physically, punching + preparation of payables list happened manually and a number of other issues persisted.
- The complete process was a mess.

FMCG

(continued..... Pet supplies Company based in USA)

- **Solution:**
- With Datapalm taking over the credits process, the payment time came down to 3 weeks as against 6 months.
- The process involved a thorough study, proposing a solution, implementing the solution and thereafter running the process ongoing basis.
- Datapalm has been handling the process successfully since last 2 years and the client is happy.
- The team processes thousands of transactions daily.

Get in Touch



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